

21 March 2018

Dear Customer

Sewer Works - Rowhedge Wharf

We want to let you know of an essential sewer scheme we have started in your area and are hoping to complete by the end of May. Rowhedge is growing and we want to ensure that we have the infrastructure in place to accommodate its increased population.

What are we doing?

We will be upsizing 825m of existing sewer pipes between Rowhedge and the southern end of Colchester to increase the flow capacity in the transfer system from Rowhedge towards Colchester.

As a consequence of the increased flows from Rowhedge, the existing gravity sewer on Rowhedge Road will need to be upsized.

What this means to you and your community

To keep the public and our workers safe when carrying out this work, we need to put in place the following traffic measures:

Road Closure: Tuesday 3 April - Monday 30 April 2018

Between Nos. 4 and 25 Rowhedge Road (marked in yellow on the enclosed plan).

To minimise disruption, the majority of the work will be carried out during the school holidays. Access to residents and the emergency services will be maintained at all times and we will do our utmost to minimise any disruption.

Temporary Two-way Traffic Lights

South of the closure on Rowhedge Road whilst we complete a connection into private land. We will carry out this work at the same time as the road closure.

There will be no disruption to either your sewerage or water services.

Working hours

Our teams will be working between the hours of 07.30 and 17.30, Monday to Friday. However, traffic management will be in place 24 hours a day, 7 days a week for the duration.



Registered Office
Anglian Water Services Ltd
Lancaster House, Lancaster Way,
Ermine Business Park, Huntingdon,
Cambridgeshire. PE29 6XU
Registered in England
No. 2366656.

an AWG Company

How will this affect public transport?

During the road closure the following First Group bus services will be suspended between the north of Rowhedge Road and Rectory Road:

- #66
- #174
- #175

A temporary replacement shuttle bus service, operated by A Class Coach Hire, will collect passengers between Cleaveland Lodge and Rectory Road and then proceed to Speedwell Road (as marked in red on the attached map) where passengers will be able to catch the normal First Group service #66.

The shuttle bus will operate on a 30 minute rotation between the normal service hours of 06:00 - 23:08 - Mon to Fri | 07:30 - 23:08 - Sat | 10:00 - 17:00 - Sun.

How will this affect the school bus service to Thomas Lord Audley School?

Between Monday 16 April and Monday 30 April 2018, A Class Coach Hire will operate two additional shuttle buses in place of the #19 school bus operated by Hedingham. These buses will have signs clearly displayed as Thomas Lord Audley School bus services.

Buses will arrive at Cleaveland Lodge at 07:50 to continue with the route start time at 08:00. Pupils will be collected as normal from the dedicated bus stops between Cleveland Lodge and Rectory Road. The school replacement bus service will then continue from Rectory Road direct to Thomas Lord Audley School. The shuttle buses will operate in reverse order for the return journey. Pupils are asked to clearly display their school bus passes in the normal way.

The replacement service will collect pupils from the south of Rowhedge only and will not stop between Rectory Road and Thomas Lord Audley School.

Those pupils who normally travel on the #19 Hedingham school bus and who live at the north end of Rowhedge Road, will be able to catch the bus at 08:00 from the Speedwell Road/Fingringhoe Road bus stop. As the bus will not be able to proceed onto Rowhedge Road, it will loop round onto Wick Road/Speedwell Road. The service will resume the scheduled school route from the junction of Fingringhoe Road/Rowhedge Road. The Hedingham service will operate the same route for the return journey and pupils can either disembark at the Fingringhoe Road stop or the Speedwell Road/Fingringhoe Road stop.

Contact us

By providing the shuttle service we aim to keep any service disruption to a minimum. However, if you have any queries in relation to the shuttle buses we kindly ask that you contact A Class Coach Hire on 07854 774 404.

For all other queries, please contact our 24-hour customer helpline on 03457 145 145 and quote the reference number at the top of this letter. Information can also be found on our "In Your Area" website at anglianwater.co.uk/yourarea

Thank you in advance for your patience and co-operation.

Yours faithfully

Ben Rostaing

*Technical Manager - Water Recycling Infra
Anglian Water @one Alliance*