

«Name»  
«Building»  
«HouseNo»«HouseLet» «Street»  
«Locality»  
«Town»  
«Postcode»

Tel: 03457 145 145  
www.anglianwater.co.uk

Our Ref: SEW-10980

17 May 2018

Dear Customer

### Sewer Works - Rowhedge Wharf

We refer to our letter dated 16 April. Our anticipated completion of the Rowhedge Road closure by mid May has unfortunately been further hampered due to numerous unchartered services being exposed during excavation as well as the presence of excess groundwater. We now expect to complete our work in the road on **Wednesday 20 June 2018**.

We are very sorry for any inconvenience our work is causing. Our team is working hard to complete this vital scheme as quickly and safely as possible whilst also minimising disruption to residents.

The replacement bus services affecting First Group and Thomas Lord Audley School will remain in place until this time.

We will continue to work Saturdays, 8am - 4pm, to complete the work as soon as we possibly can. If there is a change to the completion date we will inform the school, bus companies, Parish Council and also ask the shuttle bus company to communicate this to any public transport users.

As previously, if you have any queries in relation to the shuttle buses we kindly ask you to contact A Class Coach Hire direct on 07854 774 404.

Our 24-hour customer helpline on 03457 145 145 is available for any other queries and information will be updated on our "In Your Area" website at [www.anglianwater.co.uk/yourarea](http://www.anglianwater.co.uk/yourarea)

Yours faithfully

**Ben Rostaing**

*Technical Manager - Water Recycling Infra  
Anglian Water @one Alliance*



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